

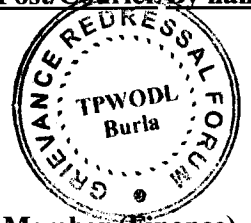
Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/DED/ (Final Order)/ 58 (4)

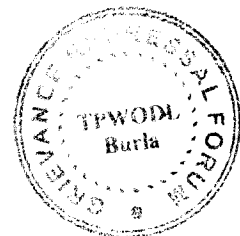
Date: 28.02.2025

Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/23/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Bidyadhar Sahu C/O-Biswamitra Sahu At/Po-Sarapal, Ps-Kundheigola, Via-Reamal Dist-Deogarh-768109		4141-1351-2494	8658160163
3	Respondent/s	S.D.O (Elect), Deogarh			Division D.E.D, TPWODL, Deogarh
4	Date of Application	17.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	17.01.2025			
9	Date of Order	28.02.2025			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			

President

Grievance Redressal Forum



Place of Camp: ESO Office, Budhapal

Appeared

For the Complainant- Bidyadhar Sahu
Represented by Biswamitra Sahu

For the Respondent - SDO(Electrical), Deogarh, TPWODL.

GRF Case No- BRL/23/2025

Bidyadhar Sahu
C/O- Biswamitra Sahu
At/Po-Sarapal, Ps-Kundheigola,
Via-Reamal
Dist-Deogarh
Consumer No-4141-1351-2494

VRS

SDO(Electrical), Deogarh, TPWODL.

COMPLAINANT

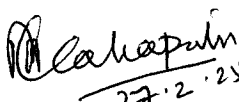
OPPOSITE PARTY


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.


Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.


B. Mahapatra
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017
Copy to:


(S. Tripathy)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Bidyadhar Sahu, C/O-Biswamitra Sahu, At/Po-Sarapal, Ps-Kundheigola, Via-Reamal, Dist-Deogarh.
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/24/2025)

CHP

GRIEVANCE REDRESSAL FORUM
Received
No.
Dt.
TPWODL, Burla

GRIEVANCE REDRESSAL FORUM,
Qtr No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM
Received

Complaint No. (8)

Consumer No. 414113512494
TPWODL, Burla

BK/23/95

The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name - Bidyadhara Sahu, Mob. No - 8658160163
AT/PO - Sarapal, PS - Kundheigola, via. Rema, Dist. Deogarh.
Pin - 768109

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

Consumer No. 414113512494, Name - Bidyadhara Sahu, ମୁଁ ତାଙ୍କର
ସାନ ସୁଅ ବ୍ୟବସାୟ ଯାହା । ଭୁବନେଶ୍ୱର ନିମ୍ନ ସ୍ତରୀୟ ସ୍ଥାନ ଥିବା ତୋରୁ ସହକା
ମାଧ୍ୟମରେ ନିଜ ସାମଗ୍ରୀ ସେହି ସ୍ଥାନରେ ନିଜ ସ୍ୱତନ୍ତ୍ର ଭଣ୍ଡାରରେ ସଜି ପ୍ରାୟ
କେବଳ ଟଙ୍କା ଡାକି ନାହିଁ । ତେଣୁ ସେହି ନିଜର ସ୍ୱତନ୍ତ୍ର ଭଣ୍ଡାରକୁ ସହକାୟ କରୁଅଛୁ

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - Burla
Date: - 17/01/2025

* Please add additional sheets if necessary

B. Swamishra Sahu
Signature of the Applicant
(Son of Bidyadhara Sahu)